



Bid Number: GEM/2022/B/2199373

Dated: 23-05-2022

Bid Document

Bid Details		
Bid End Date/Time	ne 07-06-2022 11:00:00	
Bid Opening Date/Time	07-06-2022 11:30:00	
Bid Offer Validity (From End Date)	15 (Days)	
Ministry/State Name	Ministry Of Science And Technology	
Department Name	Department Of Scientific And Industrial Research (dsir)	
Organisation Name	Council Of Scientific And Industrial Research (csir)	
Office Name	Csir Urdip	
Item Category	ANNUAL MAINTENANCE SERVICE -DATA CENTER ASSETS - Compute; Computer-Servers; As OEM, OEM Authorised Service Provider	
Contract Period	1 Year(s)	
Past Experience of Similar Services required	Yes	
MSE Exemption for Years of Experience and Turnover	for Years of Experience and No	
Startup Exemption for Years of Experience and Turnover	e _{No}	
Experience Criteria, OEM Authorization Certificate *In case any bidder is seeking exemption from Experience Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation the buyer		
Bid to RA enabled	No	
Time allowed for Technical Clarifications during technical evaluation	2 Days	
Evaluation Method	Total value wise evaluation	
	*	

EMD Detail

Required	No
·	

ePBG Detail

- 15			1
- 11			1
- 11		a.i	1
- 11	Required	l No	1
- 11	ricquired	140	1
- 11	•		1

Splitting

Bid splitting not applied.

MSE Purchase Preference

MCF Divisions Professions		
MSE Purchase Preference Yes	MSE Purchase Preference	1103

- 1. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference for services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered service. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band defined in relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price.
- 2. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.
- 3. Past Experience of Similar Services: The Bidder must have successfully executed / completed at least one single order of 80 % of the Estimated Bid Value or 2 orders each of 50 % of the Estimated Bid Value or 3 orders each of 40 % of the Estimated Bid Value for similar service(s) in last three years to any Central / State Govt Organization / PSU / Public Listed Company. Copies of contracts / work orders and documentary evidence of successful execution / completion in support of Past Experience of Similar Services along with names, address and contact details of clients shall be uploaded with the bid for verification by the Buyer.

Additional Qualification/Data Required

Additional SOW if not readily covered in the Scope of Works incorporated in STC of Services Scope of the work:

- ☐ Comprehensive onsite support through certified engineer for any configuration issues, reconfiguration, hardware failure, troubleshooting, as and when required
- ☐ Inclusive of all parts, onsite services & labour charges with same day onsite response Documents to be submitted:
- ☐ Duly signed OEM authorization certificate for this enquiry to be submitted

Asset Details and its Distribution across the consignee /user locations 1653282705.pdf

ANNUAL MAINTENANCE SERVICE -DATA CENTER ASSETS - Compute; Computer-Servers; As OEM, OEM Authorised Service Provider (1)

Technical Specifications

Specification	Values	
Core		
Major category of Assets	Compute	
Type Of Asset	Computer-Servers	
Status of Annual Maintenance Service Provider	As OEM , OEM Authorised Service Provider	
Make/Brand Of Assets	LENOVO	
Onsite Service Engineers Requirement	As Indicated in Bid Document	

Specification Values		
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client machines		
Periodicity of Preventive Maintenance Services	NA	
Addon(s)		

Additional Specification Documents

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporti ng Officer	Address	Quantity	Additional Requirement
1	Sanjay Harishchandra Jadhav	411008,CSIR-URDIP Tapovan Building S. No. 113 & 114, NCL Campus Pashan Road Pune - 411008.	1	N/A

Buyer Added Bid Specific Terms and Conditions

1. Generic

While generating invoice in GeM portal, the seller must upload scanned copy of GST invoice and the screenshot of GST portal confirming payment of GST.

2. Generic

Bidder financial standing: The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.

3. Generic

Bidders shall quote only those products in the bid which are not obsolete in the market and has at least 3 years residual market life i.e. the offered product shall not be declared end-of-life by the OEM before this period.

4. Generic

Bidders are advised to check applicable GST on their own before quoting. Buyer will not take any responsibility in this regards. GST reimbursement will be as per actuals or as per applicable rates (whichever is lower), subject to the maximum of quoted GST %.

5. Generic

Supplier shall ensure that the Invoice is raised in the name of Consignee with GSTIN of Consignee only.

6. Generic

Upload Manufacturer authorization: Wherever Authorised Distributors are submitting the bid, Manufacturers Authorisation Form (MAF)/Certificate with OEM details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid.

7. Generic

Duration of the service contract may be extended up to 6 months beyond the initial contract duration (subject to satisfactory performance and mutual consent).

8. Generic

- 1. The Seller shall not assign the Contract in whole or part without obtaining the prior written consent of buyer.
- 2. The Seller shall not sub-contract the Contract in whole or part to any entity without obtaining the prior written consent of buyer.
- 3. The Seller shall, notwithstanding the consent and assignment/sub-contract, remain jointly and severally liable and responsible to buyer together with the assignee/ sub-contractor, for and in respect of the due performance of the Contract and the Sellers obligations there under.

9. Service & Support

AVAILABILITY OF OFFICE OF SERVICE PROVIDER: An office of the Service Provider must be located in the state of Consignee. DOCUMENTARY EVIDENCE TO BE SUBMITTED.

10. Service & Support

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

11. Service & Support

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

12. Certificates

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

13. Buyer Added Bid Specific ATC

Buyer uploaded ATC document Click here to view the file.

14. Buyer Added Bid Specific Scope Of Work(SOW)

File Attachment Click here to view the file.

Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization. Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specification and / or terms and conditions governing the bid. Any clause incorporated by the Buyer such as demanding Tender Sample, incorporating any clause against the MSME policy and Preference to make in India Policy, mandating any Brand names or Foreign Certification, changing the default time period for Acceptance of material or payment timeline governed by OM of Department of Expenditure shall be null and void and would not be considered part of bid. Further any reference of conditions published on any external site or reference to external documents / clauses shall also be null and void. If any seller has any objection / grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

This Bid is governed by the <u>General Terms and Conditions</u>, conditions stipulated in Bid and <u>Service Level Agreement</u> specific to this Service as provided in the Marketplace. However in case if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---Thank You---